

## Contents

Contents / Editorial Policy	1
Introduction	2
Message from the President	3
<b>Special Feature</b>	<b>5</b>
<b>The Future of Document Solutions: Bringing Innovation to Global Business</b>	
Overview of the Konica Minolta Group	9
Konica Minolta's CSR Policy	11
 <b>For the Global Environment</b>	<b>15</b>
Three Green Activities	17
Progress on the Medium-Term Environmental Plan	20
Environmental Data Summary	23
 <b>Earning the Confidence of Customers</b>	<b>25</b>
Assuring Product Safety and Preventing Quality-Related Problems	26
Increasing Customer Satisfaction	27
 <b>Cooperating with Business Partners</b>	<b>30</b>
Promoting CSR Throughout the Supply Chain	31
 <b>Growing Together with Our Employees</b>	<b>33</b>
Promoting and Developing Diverse Human Resources	34
Promoting Occupational Health and Safety	35
Human Resources Data Summary	36
 <b>Contributing to Society</b>	<b>37</b>
<b>Management System</b>	<b>39</b>
Expert Opinion of Konica Minolta's CSR Report	41
External Assurance	42

## Editorial Policy

The Konica Minolta CSR Report is published to inform all of its stakeholders about the Group's corporate social responsibility initiatives. The report focuses on issues identified as being very important to society and having a big impact on the Group's business. It describes, in sections arranged by type of stakeholder, the progress made and specific initiatives taken on priority goals that have been set. To facilitate communication with stakeholders around the world, the report is published in five languages: Japanese, English, Chinese, German, and French.

### Report Boundary

This report covers Konica Minolta, Inc., and its consolidated subsidiaries. When data is given on a specific subset of companies, the boundary is separately indicated.

\* In this report, "Konica Minolta" refers to the Konica Minolta Group. "Konica Minolta, Inc." refers to Konica Minolta, Inc., alone. On April 1, 2013, Konica Minolta Holdings, Inc., the publisher of last year's report, restructured its management system, merging with seven companies, including business companies, and changed its trade name to Konica Minolta, Inc. In this report, the current company name is used even when discussing information dated before the reorganization.  p. 39

### Reporting Period

In principle, the report covers activities from April 1, 2012 to March 31, 2013. Some sections may include information on earlier initiatives or more recent activities.

In this report, "fiscal 2012" refers to the fiscal year starting April 1, 2012 and ending March 31, 2013.

### Publication Date

September 2013 (Next report: scheduled for September 2014; previous report: September 2012)

### For Further Information

More detailed information on the Group's CSR activities is available at:

<http://www.konicaminolta.com/about/csr>



Page on the website



Relevant information available on the website

The documents below are available for download at:

[http://www.konicaminolta.com/about/corporate/document\\_download.html](http://www.konicaminolta.com/about/corporate/document_download.html)

• Company Brochure • CSR Report • Annual Report

### Guidelines Observed in Preparation of the Report

The CSR Report, which consists of the print edition and additional information provided on the company's website, was created with reference to the 3rd edition (G3) of the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines. Konica Minolta declares that the report meets application level B.



GRI/ISO26000/United Nations Global Compact Content Indices

### Disclaimer

In addition to facts about past or present circumstances, this report contains descriptions of the Group's current plans and projections for the future. These descriptions are based on information that is currently available and have been deemed reasonable based on the Group's current status. The Group's actual performance could differ from its predictions due to future changes in the business environment.

# Giving Shape to Ideas

## New Ideas for a Sustainable World

Konica Minolta's brand communication message is "Giving Shape to Ideas." This message symbolizes our determination to give shape to every stakeholder expectation using our own unique way of thinking and solutions, aiming to realize a high-quality society. We seek to understand the challenges stakeholders and the broader society face, and then work hard to apply our innovative technologies to create products and services that contribute solutions. We are determined to work to build a more sustainable world and keep creating the new value that human society needs. This is the very reason Konica Minolta exists.

