

New Value for a Sustainable World

Konica Minolta's mission is "The Creation of New Value."

The company exists for this very purpose: to use creative ideas to deliver tangible new value in order to resolve the challenges faced by customers and the broader society.

In order for companies to be sustainable in the times ahead, they will have to contribute to the resolution of social challenges while continuing to grow. In other words, they will be required to create value for both the company and society.

In cooperation with its stakeholders around the globe, Konica Minolta aims to establish itself as a company that is vital to society by continuing to create new value that brings innovation to the world.



Contents

Contents / Editorial Policy	1	Responsible Supply Chain	35
Message from the President	3	Promoting CSR in the Supply Chain	36
Corporate Social Responsibility at Konica Minolta	5	Human Capital	39
CSR Management	7	Work-Style Reform	40
CSR Targets and Results	11	Developing Human Capital	42
Environment	15	Occupational Safety and Health	43
Green Products	18	Improving Employee Health	44
Green Factory Activities	20	Diversity	45
Green Marketing	23	Supporting Women's Career Advancement	46
Social Innovation	25	Utilizing Employee Experiences Gained Outside the Company and Abroad	48
Business Development That Contributes Solutions to Social Issues	26	Essential Requirements to Fulfill CSR	49
Customer Satisfaction and Product Safety	31	Data	53
Achieving Top-Tier Quality and Reliability	32	Expert Opinion of Konica Minolta's CSR Report	57
Creating New Quality Value	34	External Assurance	58
		Overview of the Konica Minolta Group	59

Editorial Policy

The Konica Minolta CSR Report is published to inform all stakeholders about the Group's corporate social responsibility initiatives. Konica Minolta has identified the priority issues which have social significance and substantial impact on its business. The company sets targets for these issues and reports on specific initiatives and progress.

This report has been prepared in accordance with the Global Reporting Initiative Standards: Core Option. To facilitate communication with stakeholders around the world, the report is published in five languages: Japanese, English, Chinese, German, and French.

Konica Minolta Philosophy

Our Philosophy

The Creation of New Value

6 Values

Open and honest
Customer-centric
Innovative
Passionate
Inclusive and collaborative
Accountable

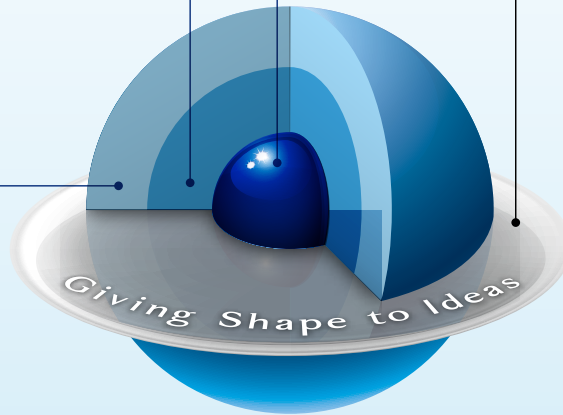
Our Vision

A global company
that is vital to society

An innovative company
that is robust and
constantly evolving

Brand Proposition

Giving Shape to Ideas



Report Boundary

This report covers Konica Minolta, Inc. and its consolidated subsidiaries.
When data is given on a specific subset of companies, the boundary is separately indicated.
Note: In this report, "Konica Minolta" refers to the Konica Minolta Group.

Reporting Period

In principle, the report covers activities from April 1, 2017 to March 31, 2018. Some sections may include information on earlier initiatives or more recent activities. In this report, "fiscal 2017" refers to the fiscal year that started April 1, 2017 and ended March 31, 2018.

Publication Date

August 2018
(Next report: scheduled for August 2019;
previous report: August 2017)

Disclaimer

In addition to facts about past or present circumstances, this report contains descriptions of the Group's current plans and projections for the future. These descriptions are based on information that is currently available and have been deemed reasonable based on the Group's current status. The Group's actual performance could differ from its predictions due to future changes in the business environment.

Note: Indicators that have been assured by KPMG AZSA Sustainability Co., Ltd. are marked with ★.

Communication Tools

CSR Information



CSR Report (this publication)
Reporting on targets and specific initiatives for priority issues



Environmental Report
Compiling information on environmental activities from the website in booklet format in PDF



CSR (social/environmental activities) website
<https://www.konicaminolta.com/about/csr>
Reporting comprehensive information on Konica Minolta's CSR activities

IR Information

Shareholder Newsletter

Integrated Report

Securities Report
(in Japanese)

The documents below are available for download at:

<https://www.konicaminolta.com/us-en/corporate/document-download.html>

- Company Brochure
- Environmental Report
- Intellectual Property Report
- CSR Report
- Integrated Report

The CSR report, which consists of the printed pamphlet and the web-based information, is prepared in accordance with the Global Reporting Initiative Standards: Core Option.



GRI / ISO26000 / United Nations Global Compact Content Indices