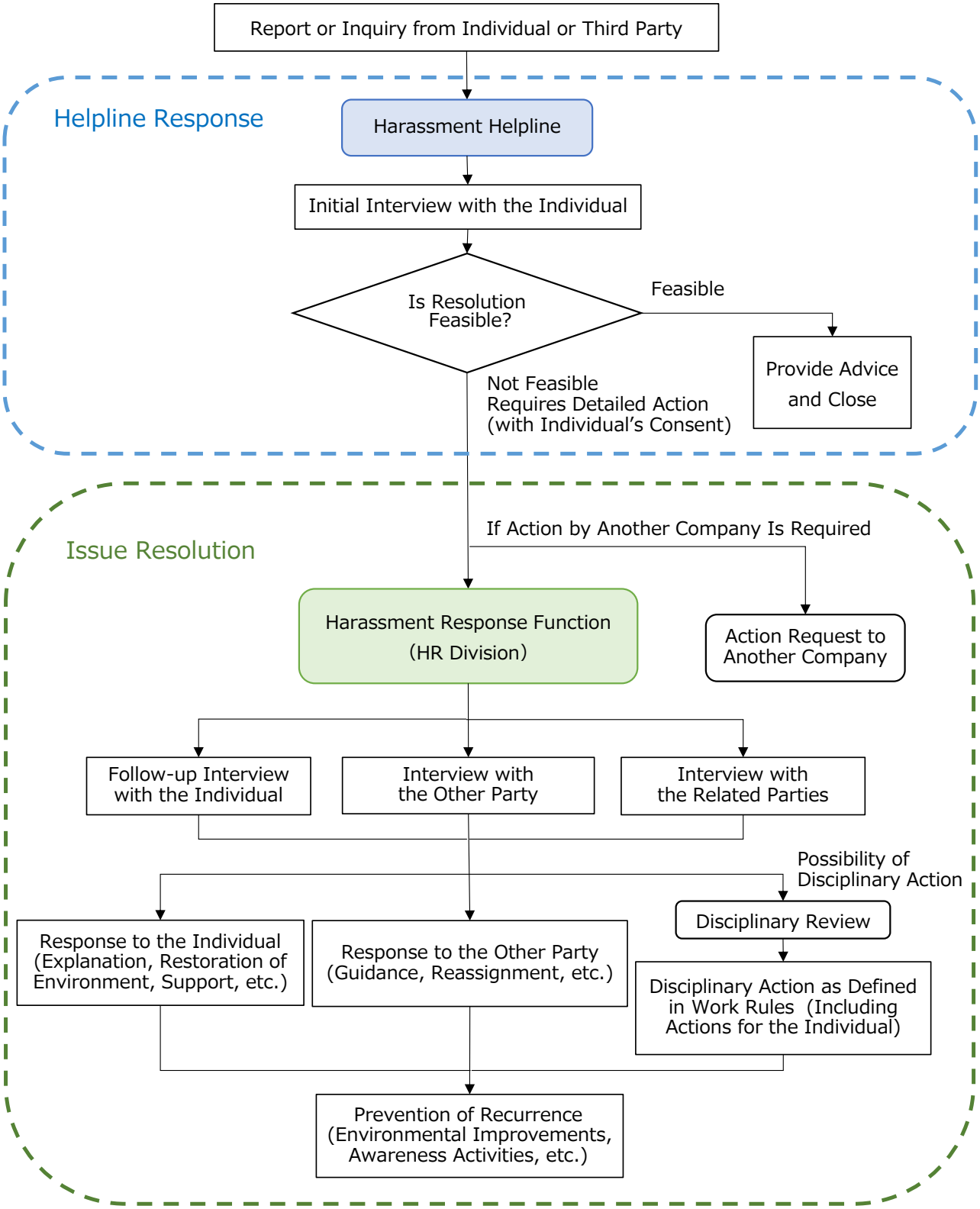Harassment Response Process