

Corporate Social Responsibility (CSR)

The Corporation's primary activities are to deliver products and services beneficial to customers and the community, and through these means to derive acceptable returns. At the same time, the Konica Minolta Group recognizes the importance of securing the satisfaction and trust of all stakeholders in every facet of its business activities.

In our efforts to fulfill our corporate social responsibility, we actively promote a variety of initiatives: strict adherence to our corporate philosophy based on the highest standards of leadership and ethics; continuous improvement to corporate governance systems; compliance; information disclosure and communication, and; environmental management.

In order to enhance CSR, we have established business companies and common function companies, which are positioned under the holding company to reinforce competitiveness. Moreover, Konica Minolta has adopted a board-with-committees system to clarify the executive and supervisory functions of management, promote fair and transparent business, and to accelerate the decision-making process.

Konica Minolta follows a broad-based compliance philosophy. The Group strives to adhere to all statutory and regulatory requirements as well as the highest standards of corporate ethics and in-house rules.

Disclosure and communication are priorities for the Group. Konica Minolta prepares various disclosure materials. At the same time we engage in corporate communications and investor relations activities as well as global environment conservation meetings

in an effort to maintain healthy dialogue with local communities and residents.

By utilizing the Internet and all forms of electronic communication, we effectively and promptly relay relevant information to all stakeholders, advising of our operating performance, strategies and initiatives, and at the same time collect vital feedback. On a global basis, Konica Minolta also conducts periodic self-assessment of its activities and performance. We consider it is imperative that this information is distributed to each business unit and commonly shared throughout the Group.

In the area of environmental management, we promote improvements based on ISO management guidelines in Japan. Underpinned by our fundamental environmental policy, we promote sustainable growth and profitable development.

Equally important to CSR and efforts to work in harmonious coexistence with society and to ensure sustainable growth, we will engage in business activities that reflect the needs of all stakeholders to generate mutual prosperity in concert with the social economy.

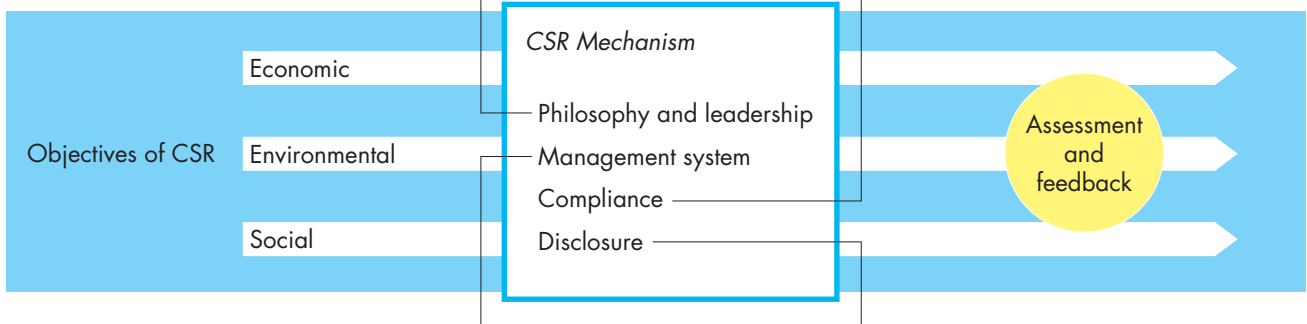


In March 2004, the British FTSE Group, one of the three main global CSR index companies, granted Konica Minolta an FTSE4 Good Index Series certificate of membership. (Membership certificates are valid from March to September of the following year, when the next Index review is held.)

Konica Minolta Group CSR Activities

Management philosophy; action charter for the Group's basic management strategy; medium-term management integration plan

Compliance guidelines; appointment of executive officers responsible for compliance; compliance implementation in the promotion department and consultation services



Establishment of a pure holding company; adoption of a board-with-committees system; organization of various other Group committees

Annual report; corporate profile; environmental report; corporate bulletins; regional environmental briefing sessions; public information; IR activities