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Notice Regarding Impact on KONICA MINOLTA Products and Response due to Discontinuation of Basic Authentication for SMTP in Microsoft Exchange Online / Google Workspace

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Konica Minolta, Inc.

Thank you for your continued use of our products.

Microsoft announced that Exchange Online will permanently remove support for Basic authentication with Client Submission (SMTP AUTH) gradually beginning on: **March 1st 2026**. Google announced end of support for less secure apps on April 29th, 2025, taking effect on May 1, 2025. See their official update on the [Google Workspace Updates](#) page.

After this date, sending emails via SMTP in Exchange Online or Gmail (Google Workspace) will require authentication using **OAuth 2.0**.

We would like to inform you about the affected features of our products (MFPs/printers), and the schedule for releasing firmware updates which support OAuth 2.0 authentication.

Affected Features

After the discontinuation of Basic Authentication, the following email transmission functions will no longer be available and may result in errors, if your device is configured to use Exchange Online or Gmail's SMTP server.

Product Groups (*1)	Affected Features
#1, #2, #3	Scan to E-mail, Scan to Me, Scan to URL (Product #3: not supported), E-mail sending from a User Box, E-mail sending from the OpenAPI/IWS application
	Internet Fax TX
	Integration with a fax server (RightFax etc.)
	Forward TX, TSI Routing
	TX Result Report Print
	Status Notification Setting, URL notification setting, Total Counter Notification Setting
#4, #5, #7	Scan to E-mail, Fax Data Mail transmission, E-mail notifications
#6	Scan to E-mail, Scan job E-mail Report, Fax Data Mail transmission, Relay Delivery function, E-mail notifications



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Product Groups (*1)	Affected Features
#9	Scan to E-mail, E-mail notifications

(*1) For Product Groups refer to **List of Affected Products** below.

Planned Response

Updated firmware supporting OAuth 2.0 has been released for the main models.

Please refer to the "**List of Affected Products**".

The updated firmware will be applied sequentially, either remotely or during the next visit by your authorized Konica Minolta service representative.

After updating the firmware, follow the instructions in the relevant setup guide to configure OAuth 2.0 authentication.

Product Groups	OAuth 2.0 Setup Guide
#1	Setup Guide #1 (PDF)
#2	Setup Guide #2 (PDF)

Limitations and Notes

Refresh tokens can only be obtained via the administrator settings on the device panel. Obtaining refresh tokens via Web Connection is not supported due to technical limitations. (Product #1, #2)

List of Affected Products

The list of affected products and the countermeasure firmware are as follows:

Product Group	Product Name	Countermeasure Firmware	
		Release Schedule	Version
#1	bizhub C360i/C300i/C250i bizhub C360iS/C300iS/C250iS bizhub C036DNI/C030DNI/C025DNI bizhub C7130i	Released	F232-G00-S7(00)
	bizhub C4050i/ C3350i	Released	F232-G00-S7(00)
	bizhub C3320i	Released	F232-G00-S7(00)
	bizhub C4000i/C3300i	Released	F232-G00-S7(00)
	bizhub 306i/266i/246i/226i bizhub 7228i/7223i/7221i	Released	F232-G00-S7(00)
	bizhub C650i/C550i/C450i bizhub C450iS	Released	F232-G00-S7(00)
	bizhub C750i AccurioPrint C750i	Released	F232-G00-S7(00)
	bizhub 750i	Released	F232-G00-S7(00)
	bizhub 650i/550i/550i	Released	F232-G00-S7(00)
	bizhub 360i/300i	Released	F232-G00-S7(00)
	bizhub 4750i/4050i	Released	F232-G00-S7(00)
	bizhub 4700i	Released	F232-G00-S7(00)



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Product Group	Product Name	Countermeasure Firmware	
		Release Schedule	Version
	bizhub C287i/C286i/C266i/C257i/C227i/C226i bizhub C7228i/C7222i	Released	F232-G00-S7(00)
	bizhub 950i/850i, AccurioPrint 950i/850i	Released	F232-G00-S7(00)
	bizhub C361i/C301i/C251i bizhub C336DNi/C330DNi/C325DNi bizhub C7330i	Released	F232-G00-S7(00)
	bizhub C651i/C551i/C451i	Released	F232-G00-S7(00)
	bizhub C751i AccurioPrint C751i	Released	F232-G00-S7(00)
	bizhub 361i/301i	Released	F232-G00-S7(00)
	bizhub 651i/551i/451i	Released	F232-G00-S7(00)
	bizhub 751i	Released	F232-G00-S7(00)
	bizhub C4051i/C3351i	Released	F232-G00-S7(00)
	bizhub C3321i	Released	F232-G00-S7(00)
	bizhub C4001i/C3301i	Released	F232-G00-S7(00)
	bizhub C4751i	Released	F232-G00-S7(00)
	bizhub 4751i/4051i	Released	F232-G00-S7(00)
	bizhub 4701i	Released	F232-G00-S7(00)
	#2	bizhub 367/287/227 bizhub 136DN/128DN bizhub 7528	Released
bizhub C368/C308/C258/C7930/C225DN		Released	F000-G00-YE(00)
bizhub C287/C227 bizhub C7528		Released	F000-G00-YE(00)
bizhub 306/7228/266		Released	F000-G00-YE(00)
bizhub 758/808		Released	F000-G00-YE(00)
bizhub 958 / bizhub PRO 958		Released	F000-G00-YE(00)
bizhub C658/C558/C458		Released	F000-G00-YE(00)
bizhub C266/C256/C226 bizhub C7226/C7222		N/A	
bizhub 558/458/368/308		Released	F000-G00-YE(00)
bizhub C3851/C3351		Released	F000-G00-YE(00)
bizhub C3851FS		Released	F000-G00-YE(00)
bizhub 4752/4052		N/A	
bizhub C759/C659		Released	F000-G00-YE(00)



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Product Group	Product Name	Countermeasure Firmware	
		Release Schedule	Version
	bizhub 368e/308e	Released	F000-G00-YE(00)
	bizhub 658e/558e/458e	Released	F000-G00-YE(00)
#3	bizhub 4750/4050	N/A	
	bizhub C3110/C3100P	N/A	
	bizhub C754e/C654e	N/A	
	bizhub 654e	N/A	
#4	bizhub 226/246/236/216/7223/206	N/A	
	bizhub 225i/215i/7121i/245i	Under planning	
	bizhub 205i	Under planning	
	bizhub 247i/7323i	2026/1	
	bizhub 227i/7321i	2026/1	
	bizhub 207i	2026/1	
#5	bizhub C3120i	Released	202505290339
	bizhub C3100i	Released	202505290415
#6	bizhub 4221i	2025/12 (*2)	
	bizhub 4201i	2025/12 (*2)	
	bizhub 5021i	2025/12 (*2)	
	bizhub 5001i	2025/12 (*2)	
	bizhub 4020i	2026/2	
	bizhub 4000i	2026/2	
	bizhub 5020i	2026/2	
	bizhub 5000i	2026/2	
#7	bizhub 4702P/4402P/3602P	2025/10	
	bizhub 4422/3622	2025/10	
	bizhub 4700P/3301P/4000P	N/A	
	bizhub 4020/3320	N/A	
#8	bizhub 3000MF	N/A	
	bizhub 3080MF	N/A	
	bizhub 2600P	N/A	
#9	bizhub 165/165e, pagepro 6180e	N/A	
	bizhub 185/185e	N/A	
	bizhub 7818/7818e	N/A	



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Product Group	Product Name	Countermeasure Firmware	
		Release Schedule	Version
	bizhub 185en/7818en	Under planning	
	bizhub 165en, pagepro 6180en	Under planning	

(*2) Initial mass production firmware supports only Microsoft servers. Specifications will be modified to enable connections to any server, including Google.

Workarounds

For devices marked as *N/A* under *Release Schedule* and devices not listed, no firmware update is planned. Please use the workaround described below.

Product Groups	Affected Features	Workaround 1	Workaround 2 (*3)
#1, #2, #3	Scan to E-mail, Scan to Me, Scan to URL, E-mail sending from a User Box, E-mail sending from the OpenAPI/IWS application	Use scan to other than e-mail. (Scan to SMB, Home, FTP, WebDAV, BOX)	<ul style="list-style-type: none"> • Use mail services other than Exchange Online/Gmail or • Configure an App Password for use with Gmail.
	Internet Fax TX	Use IP Address Fax, IP Fax (SIP), G3 Fax	
	Integration with a fax server (RightFax etc.)	Register and use applications other than email	
	Forward TX, TSI Routing	Redirect to other than e-mail	
	TX Result Report Print	Print on paper	
	Status Notification Setting, URL notification setting, Total Counter Notification Setting	No workaround	
#4, #5, #6, #7, #8, #9		No workaround	<ul style="list-style-type: none"> • Use mail services other than Exchange Online/Gmail or • Configure an App Password for use with Gmail.

(*3) For more information, please refer to the following links:

Microsoft Exchange Online's discontinuation of Basic Authentication and available alternatives.

<https://techcommunity.microsoft.com/blog/exchange/exchange-online-to-retire-basic-auth-for-client-submission-smtp-auth/4114750?topicRepliesSort=postTimeDesc>

Google Workspace control access to less secure apps and alternatives to less secure apps.

<https://support.google.com/a/answer/6260879>