



KONICA MINOLTA

PRIMARY IMAGING SOLUTIONS

Konica Minolta. Right Solutions. Right Time.

Blue Moon for SONIMAGE HS1 – Descriptions of Lifecycle Elements

The lifecycle elements covered by Blue Moon for SONIMAGE HS1 are extensive. Each element provides a valuable benefit that will keep your facility up and running and highly productive.

Disaster Response Program - complete loaner system

When fire, flood, or a quarantine event occurs, Konica Minolta will provide a loaner system to help get you up and running as quickly as possible. This contributes to a facility's disaster response program to reduce downtime after disaster strikes. A loaner system can be used for patient care while a facility recovers from the disaster or has lost access to the system due to quarantine or isolation. (Included in Elite)

Applications Training - one day per year

Receive a one day, on-site session of applications training scheduled at a mutually convenient time to review imaging techniques, system features, workflow enhancements and any other important issues. Benefit from the expertise of Konica Minolta's professional services to enhance your staff's working knowledge, productivity, and clinical confidence. (Included in Elite)

Probe Protection - covers accidental panel damage

Covers the SONIMAGE HS1 probe against accidental drops or bumps. In the event of such an accident, the probe replaced as needed with fixed maximum copay of 50% of the probe list price (unlimited discounted incidents with Blue Moon Elite; two discounted incidents with Blue Moon Select). Since the probe is the most costly item of the system to replace, this benefit provides additional peace of mind for ultrasound environments. In order to receive the discount, the damaged probe must be returned to Konica Minolta (Included in Elite and Select)

Battery Coverage

The SONIMAGE HS1 battery increases the portability of the unit by enabling you to use it anywhere and without AC power. If the battery dies or becomes weak, simply call our support line with the claim and we will send you a replacement battery. Return the old battery within 10 days to avoid the replacement charge.

Software Upgrades - via remote installation or removable media

Always receive the latest software version to keep up with system improvements and added features. Access to software upgrades means having the latest and greatest features and functionality in order to help maximize workflow efficiency and diagnostic capabilities. (Included in Elite and Select)

Remote Technical Assistance - network and configuration changes

This benefit provides remote assistance when IP addresses or other configuration setting changes are needed. Get simple access to assistance to make a change exactly when it is needed. Take advantage in the latest remote technologies to streamline support. Screen sharing is used in order to better demonstrate operation to users. (Included in Elite, Select, and Basic)

Enhanced System Coverage - next day advance swap service

While the standard warranties provide an economical pathway to system repair, the Enhanced System Coverage means you will have a fully functioning replacement unit as quickly as the next day. Minimize downtime associated with typical repair turnaround time. (Included in Elite, Select, and Basic)

Technical Call Center - phone support

24/7 phone support to assist with any operational support or performance anomaly. Whether the day or evening shift, users can get the dependable assistance they need with just a phone call. Phone support is the first step in problem resolution. Most of the time, a phone call is all that is needed to resolve the issue. (Included in Elite, Select, and Basic)

Basic System Coverage - send-in service with 48-hour turnaround

During the warranty, the basic system coverage provides a simple service to have your SONIMAGE HS1 system repaired. Units with trouble must be sent in to Konica Minolta's repair center in Wayne, NJ where the unit will be repaired or replaced as needed and then returned to you. (Included in Warranty)



KONICA MINOLTA

Konica Minolta Medical Imaging

411 Newark Pompton Turnpike
Wayne, NJ 07470

Tel: (973) 633-1500 Fax: (973) 523-7408

konicaminolta.com/medicalusa

KMMI Blue Moon HS1 6/2015