### Medium Term **Business Plan**





# **SHINKA 2019**

**Evolution** 

President and CEO Konica Minolta, Inc. Shoei Yamana

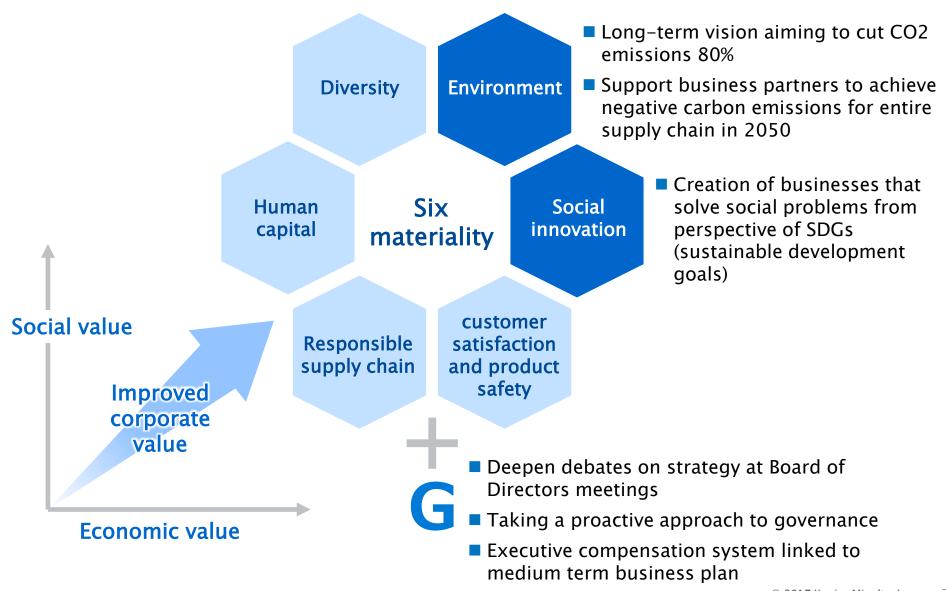
May 11, 2017

# Vision: To become a digital company with insight into implicit challenges



- Business system by product / customer base
- The entire company works together to support the transformation of client companies by sector and industry.
- Predict potential issues for client companies and create solutions together

### Reinforced ESG to raise medium- and long-term corporate value



# Konica Minolta's strengths

#### Core technologies

- Functional organic material synthesis
- Functional organic material design
- Functional fine grain formation
- Film formation and coating

- Image processing
- Imaging mechanical processing
- Feeding
- Precision processing

Field of materials imaging

# **Fusion of Technology**

Field of optics

Field of nano-fabrication

- Optical design
- Optical measurement

Field of

- Precision molding
- Surface processing

#### **Assets**

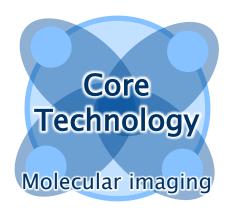
2 million Customer base companies

Direct sales and support system

Global expansion capacity

Sales service system 150 countries

# Preparations during period of previous medium term business plan













- Intelligent network camera
- Medical image platform
- Visual surface inspections
- Digital decorative printing

- Acquisition of IT service companies in major countries (about 30 companies)
- Acquisition of marketing service companies
- Acquisition of human resources very knowledgeable in workflows for individual industries

Acquisition via M&A or investment

Reinforcement of capacity to propose solutions through acquisitions

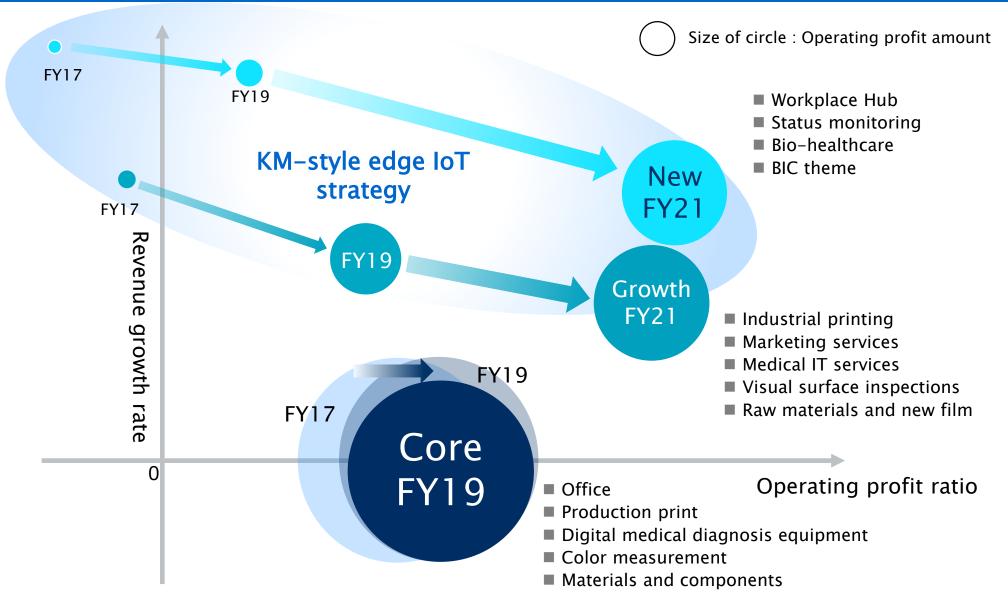
#### **Open Innovation**



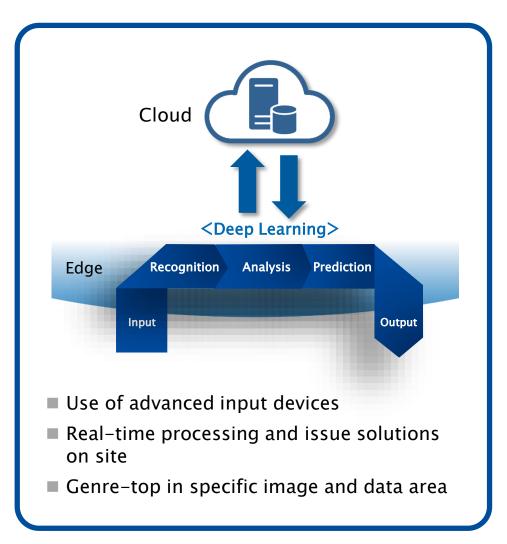


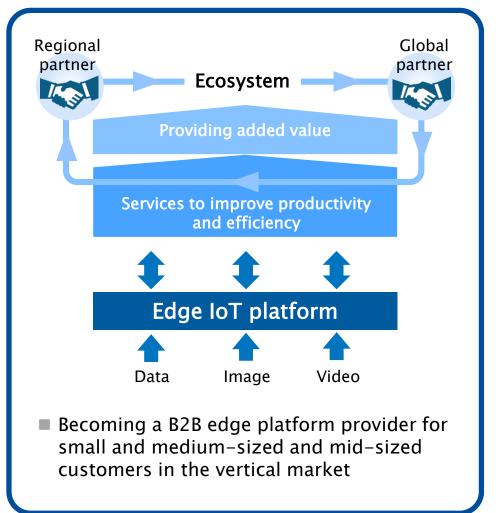
- Edge IoT platform "Workplace Hub"
- Agile development capacity
- Global partnership development capacity (Microsoft, HPE, CISCO, SAP, etc.)

# Shift to highly profitable system taking advantage of advance preparations



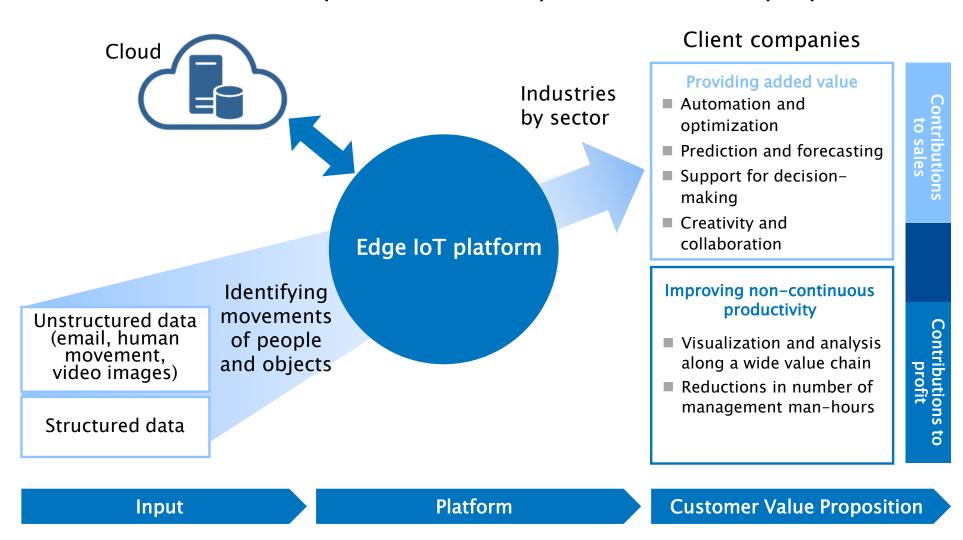
# KM-style edge IoT/partner strategy



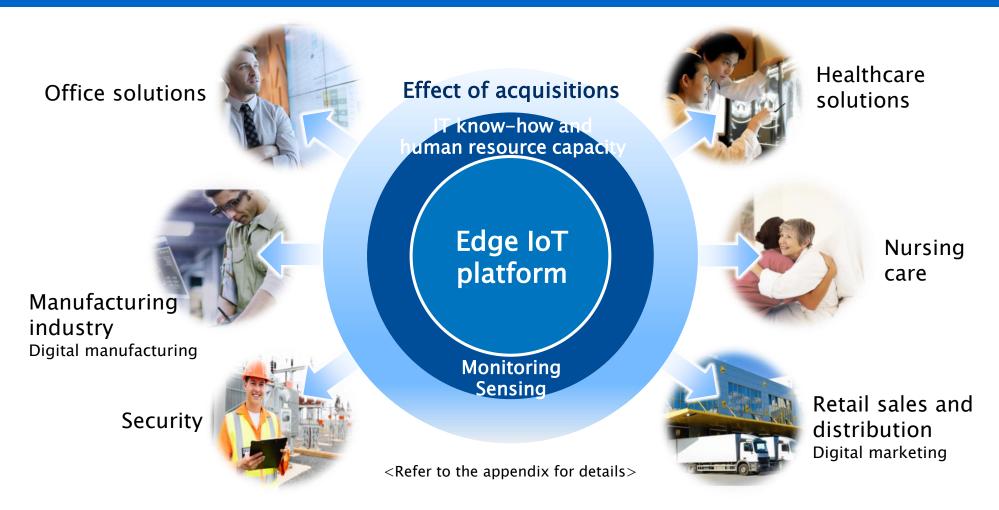


# Providing value through edge IoT strategy

<Practice of innovation process driven by customer value proposition>



### Expansion into industries and sectors through edge IoT platform



### Development of Go-To-Market System

- Transformation of sales companies into an integral value provider
- Reinforcement of IoT business centers in five major regions

# Strengthening profit capacity of core business

- Expansion of profit in production print and measuring instrument business
- 30.0 billion yen improvement in costs over three years.

# Manufacturing costs







Delivery of results and horizontal deployment of digital manufacturing, including business partners in Malaysia

-¥16.0 bn

#### **Service costs**





- Expansion of failure prediction and remote support
- Life extension for parts

-¥6.0 bn

# Administration and indirect costs







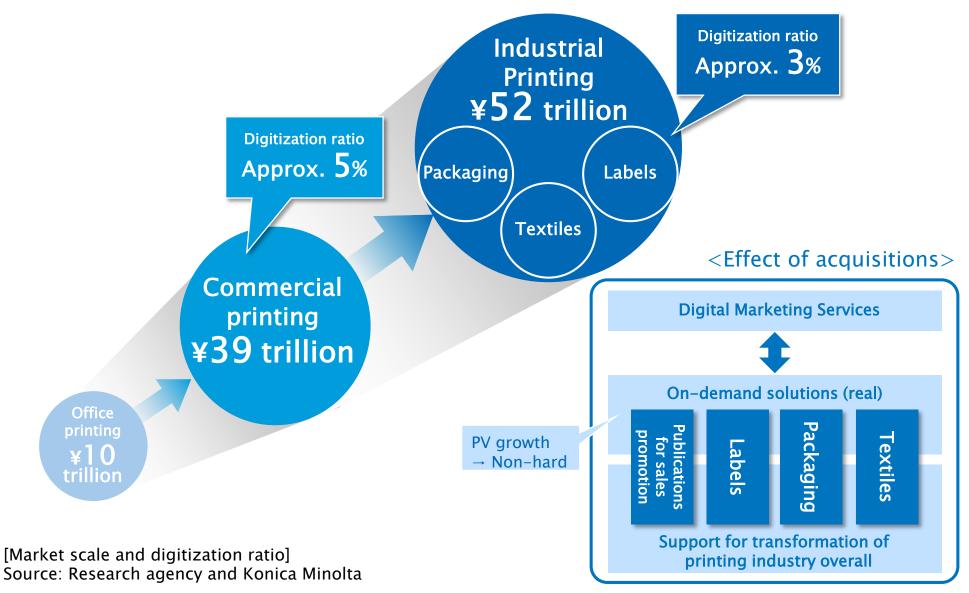
- Major simplification of Group indirect functions
- Working style reforms using IT and AI

-¥8.0 bn

- Measures to improve Forex sensitivity
- Reinforcement of ROIC management by business.



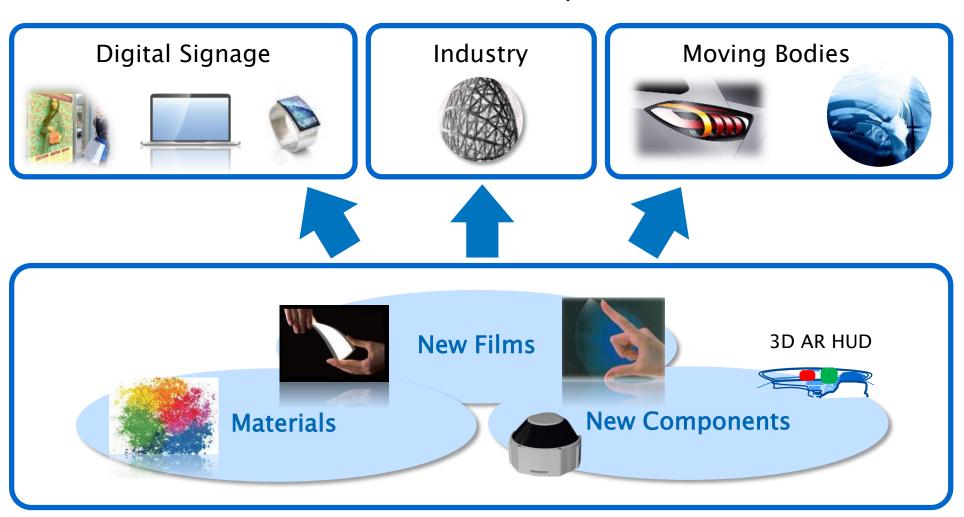
# Expansion from commercial printing to industrial digital printing





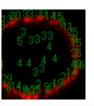
### Growth Profit increase in material and component business

<Co-creation of new value with end-product manufacturers>





# Full-scale entry into precision medicine and support for pharmaceutical development



 Visualization of number and location of specific proteins in cancer cells

#### **Process**

Input

Output

Fluorescent nanoparticles (PID: Phosphor Integrated Dots)

- High luminance
- High durability



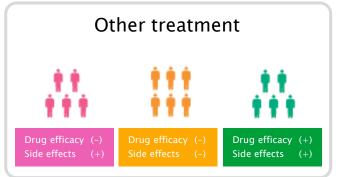
Value proposition

- Effectiveness of medication tailored to individual patients
- Improvements to pharmaceutical development success rate



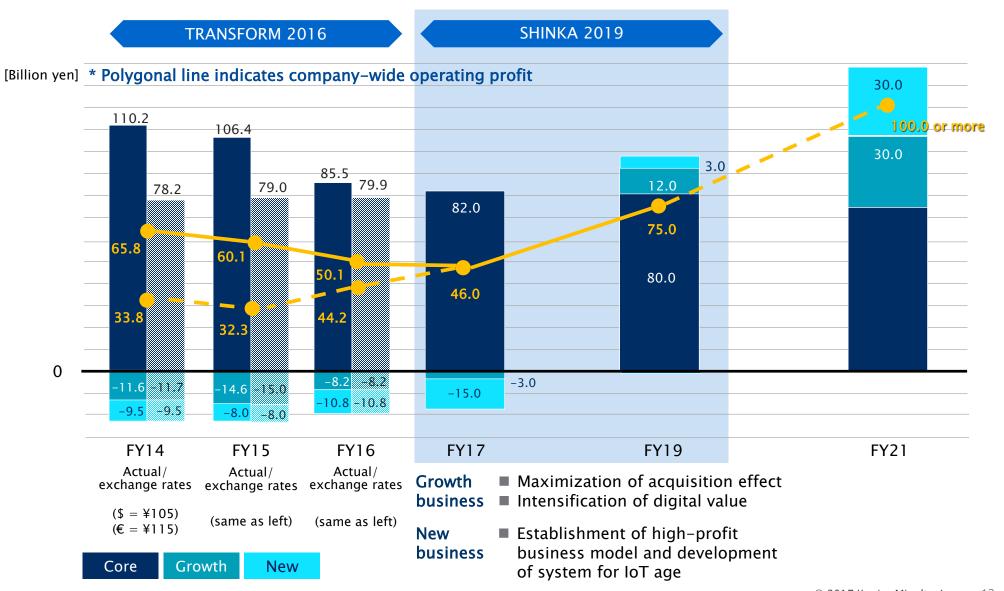
Patient classification





Contribution to improvement of survival rate and quality of life as well as reduction of medical expenses

# Reliable achievement of results from preparations made during period of previous medium term plan



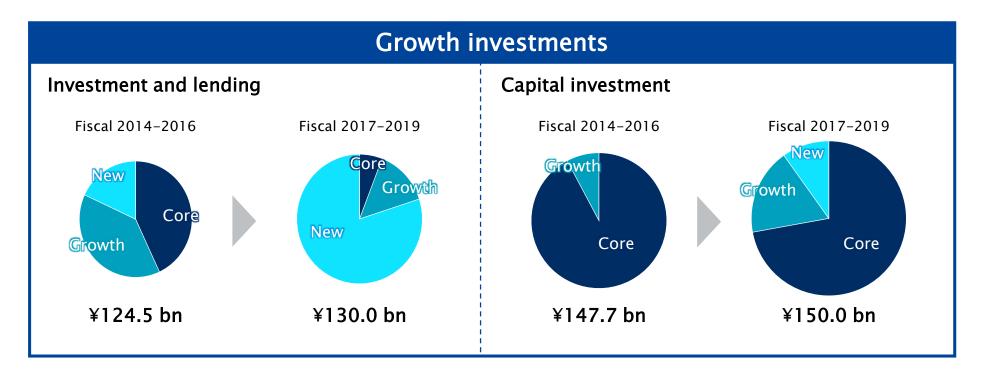
# Management target

	Fiscal 2016 results	Fiscal 2017 estimates	Fiscal 2019 Management target	Fiscal 2021 Medium–term target
Operating profit (Operating profit ratio)	¥50.1 bn (5.2%)	¥46.0 bn (4.7%)	¥75.0 bn or more (7%)	¥100.0 bn or more (10%)
Profit attributable to owners of the company	¥31.5 bn	¥30.0 bn	¥50.0 bn	¥70.0 bn or more
ROE	6.3%	5.8%	9.5%	11%
Exchange rate	US\$ = 108 yen EUR = 119 yen	US\$ = 105 yen EUR = 115 yen	US\$ = 105 yen EUR = 115 yen	US\$ = 105 yen EUR = 115 yen

# Targets by segment

【¥ billions】	Fiscal 2016 results	Fiscal 2017 estimates	Fiscal 2019 management target
Revenue	resures	Communes	management target
Office	558.2	545.0	540.0
Professional Print	204.0	220.0	250.0
Healthcare	89.9	95.0	100.0
Industrial	101.6	110.0	120.0
Optical systems for industrial use	29.3	35.0	35.0
Materials and components	72.2	75.0	85.0
New business / corporate, etc.	8.8	10.0	90.0
Company overall	962.6	980.0	1100.0
Operating profit			
Office	40.3	45.0	48.0
Professional Print	9.2	12.0	18.0
Healthcare	3.0	5.5	8.0
Industrial	21.9	16.5	18.0
New business / corporate, etc.	-24.3	-33.0	-17.0
Company overall	50.1	46.0	75.0

### Growth investments and policy to return profits to shareholders



Return of profits to shareholders

Our basic policy is to actively return profits to shareholders, while comprehensively considering consolidated earnings and progress with strategic investment in growth fields.

We strive to return profits to shareholders by raising dividends and flexibly acquiring our own stock.

## Fiscal 2017 Earnings Forecast

# Fiscal 2017 earnings forecast

	Fiscal 2016 results	Fiscal 2017 estimates	Difference
Revenue	¥962.6 bn	¥980.0 bn	+2%
ВСР	¥43.3 bn	¥54.0 bn	+25%
Operating profit	¥50.1 bn	¥46.0 bn	-8%
Profit attributable to owners of the company	¥31.5 bn	¥30.0 bn	-5%
Dividends per share	30 yen	30 yen	±0%
Exchange rate	US\$ = 108 yen EUR = 119 yen	US\$ = 105 yen EUR = 115 yen	

# Fiscal 2017 policy

"Major recovery in earnings power" and "Accelerating transformation"

Core Business

#### Focusing on high value-added products

 Further strengthen sales of high value-added products and improve customer satisfaction

#### Structural reform of global cost

- Reduce production costs, market quality losses, lead times
- Shift human resources to growing/new businesses, rationalize and enhance productivity by leveraging IT

**Growth Business** 

#### Achieving at least ¥100 billion in revenue

• Industrial printing, textiles, ultrasound, visual surface inspection, new films/materials

New Business

# Creating value for customers and resolving social issues through IoT business

 Workplace Hub, bio-healthcare (cancer diagnostics), optical systems for industrial use

# Major initiatives in fiscal 2017 by business

#### Office

- Improve business profitability and repeat-customer rate by expanding hybrid-type sales
- Raise average selling price and expand print volume by concentrating on selling high-end color segment models
- Full-scale development of platform-based business through start up of Workplace Hub

#### **Professional** print

- Production print: Bolster product competitiveness by introducing new LPP/MPP products
- Industrial printing: Expand sales of KM-1 and MGI products, reinforce specialist sales network
- Marketing services: Strengthen marketing network for major brand owners

#### Healthcare

- Ensure steady contribution from the business by strengthening DR/ultrasound/medical IT
- Commercialization of SPFS, start-up of bio-healthcare business

#### **Optical systems** for industrial use

- Measuring instrument: Expansion of business with major customers, commercialization of visual surface inspection business for major IoT customers
- Status monitoring: Build platform that combines KM products with Mobotix technology

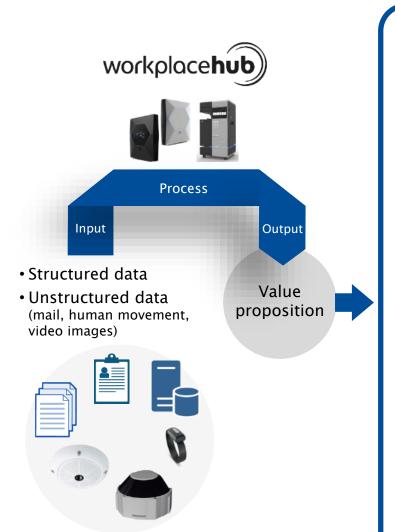
#### Materials and components

- Performance materials: Bolster earnings power by concentrating on product areas of strength
- Industrial inkjet components: Expand profits with new products (micro droplet printheads, MEMS printheads)

20

## **Appendix**

### Office solutions



#### ■ Improved creativity and workstyle reforms

- · Collaboration tools
- Remote work support through connections to Spoke and other devices



#### ■ Providing added value

- Use of AI to support decision-making
- Behavioral analysis using cameras and DL technology
- Security (Camera + IT security)

#### **■** Efficiency

- Efficient use of facilities (camera + conference reservation system links)
- Overall operational efficiency (including automation of Robotic Process Automation links)
- One-stop access to all solutions

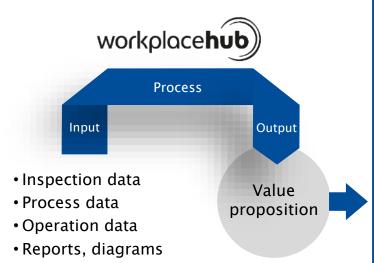


## Digital manufacturing

Visualization of operating conditions

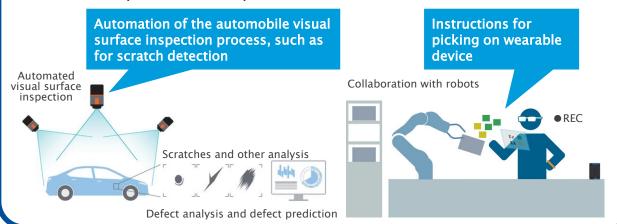
Data on inspections and related IoT data

analysis



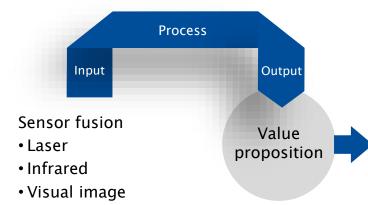


- Support with an integrated manufacturing process covering every step from shipping and receiving to inspection, assembly, and management
  - Improvements to efficiency and precision of quality management along the entire supply chain through the Radiant automated visual surface inspection system and data coordination
  - Process optimization and entry/dispatch management through status monitoring and remote sensing using LR and Mobotix cameras and sensor links from strategic partner SICK AG
  - Optimization of assembly and picking process using WCc (Wearable Communicator)
  - Real-time analysis and value provided on site through connections with Workplace Hub
  - Efficiency of indirect operations



## **Security solutions**

Image processing / object identification / behavior analysis



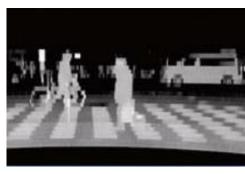


#### ■ Safety and security of society

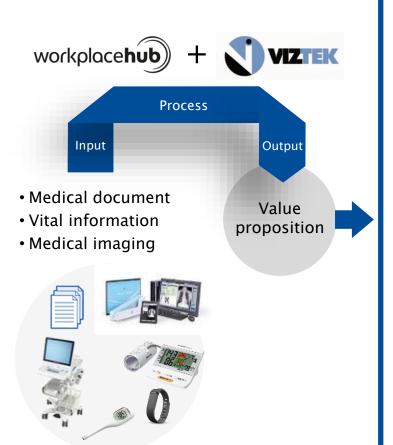
- Security
- Detection of abnormal behavior and intruders in various environments by integrating multiple cameras and sensors such as infrared light and thermostats
  - Gas leak detection
  - Improved maintenance services by making invisible gas visible
- Mobile object detection for advanced driver assistance system
  - 3D LIDAR
  - Real-time detection with no interruption
  - 180-degree viewing angle, maximum 200 meters
  - In both day and night and regardless of backlighting
  - 3D AR HUD
     (3D-augmented reality head-up display)







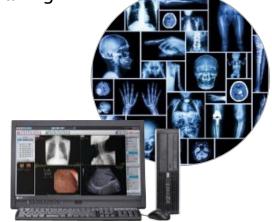
### Healthcare solutions



Creation of added value through the integration of medical documents and vital data platforms via Viztek's medical imaging platform and Workplace Hub

- Provision of added value (for medical practitioners)
  - Use of AI to support decision-making
  - Telehealth

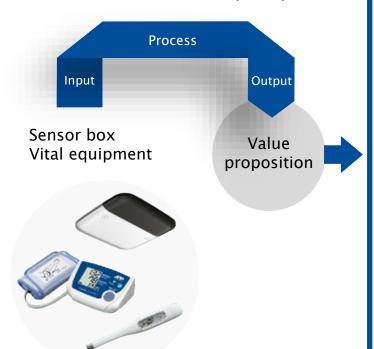




- Efficiency (for back-office operations)
  - Support for revenue cycle management
  - Medical document management

## Care support solutions

Movement detection / sleep analysis



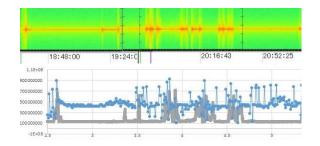
Creation of added value by enabling visibility using infrared sensors, micro sensors, and DL technology

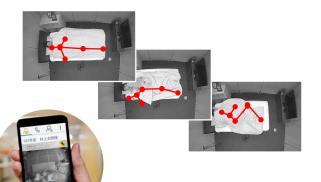
#### ■ 30% increase in work efficiency of caregivers

- "Rush over immediately" ⇒ "Look and then rush over"
- Support for verbal information recording
- Detection of chest movement from breathing using microwave sensors (Doppler effect)
- Automatic detection of movements such as waking up, getting out of bed, and falling
- Posture prediction

#### ■ Avoid risk of litigation

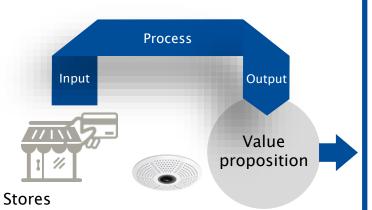
Avoid risk of litigation by saving video of accident





## Digital marketing solutions

Data accumulation and analysis



- Purchase records
- Action information (camera)

#### Web

- Access log
- SNS history

Related big data

■ Provision of mass customization and content through on-demand printing

> **Packaging** Direct mail

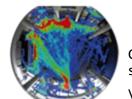




Textiles

- Marketing ROI improvements through behavioral analysis using cameras and DL technology
  - · Optimal design for lines of movement in stores and improvements to customer interaction efficiency
  - Verification of effect of promotional materials







Count of number of people in a specific field

Visualization of frequency of movement via heat maps

Specify arm position (indirect position) with deep learning





# Cautionary Statement: The forecasts mentioned in this material are the results of estimations based on currently available information, and accordingly, contain risks and uncertainties. The actual results of business performance may sometimes differ from those forecasts due to various factors. Remarks: Yen amounts are rounded to the nearest 100 million.